

Our helpful Staff awaits you...

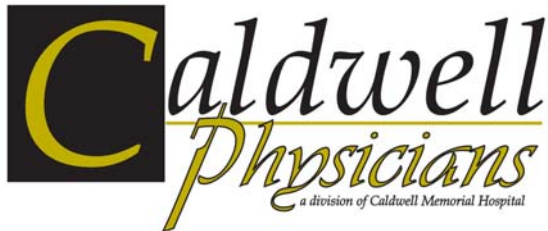


Practice Manager Tammy Shew is here to assure that your visit is timely and responsive. She and the entire staff are dedicated to making your visit in our office as pleasant as possible.



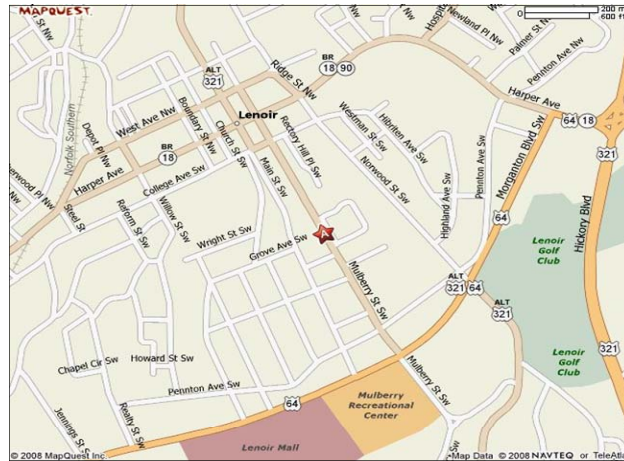
A team of Medical Office Assistants, Nurses, and Administrative Assistants will work with you in each step of the medical office visit process, assisting the physicians and you as needed. It is our privilege to be members of your healthcare team. We strive to deliver on our commitment to provide...

The Quality You Trust,
The Caring You Deserve



Easy Access, Convenient Parking

Mulberry Pediatrics is conveniently located in Mulberry Medical Park adjacent to the hospital on Mulberry Street in Lenoir. The office is in Suite 202. See the map below for directions.



The Quality You Trust, The Caring You Deserve

828-757-5100

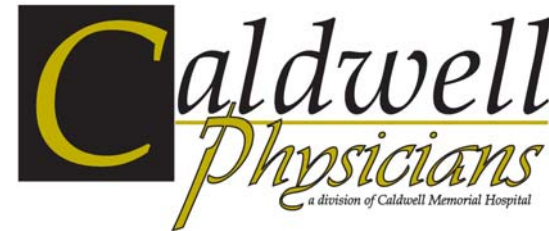
www.caldwellmemorial.org

We welcome you as a patient to our practice.

Mulberry Pediatrics
a division of Caldwell Memorial Hospital
401 Mulberry Street SW, Suite 202
Lenoir, NC 28645
828.757.5509



Our physicians are members of the
Active Medical Staff
Caldwell Memorial Hospital
and partners in the health of our community
through this team of healthcare providers...



Meet our Physicians...



Terry C. Dodds, MD
Dr. Dodds is board-certified in pediatrics, specializing in general pediatric care. She attended medical school and did her residency at University of South Florida in Tampa, FL. Her hobbies include being a mother and grandmother.

Eric Dravland, MD

Dr. Dravland attended medical school at the University of Calgary. He completed his pediatric residency at the Alberta Children's Hospital. He is board-certified and has been with Mulberry Pediatrics since 1993. He enjoys all aspects of general pediatrics and says it is an honor and privilege to be entrusted to look after your children. Dr. Dravland's special interest is in learning and behavioral problems and child mental health.



Andra Kunkle, MD

Dr. Kunkle attended medical school and did her residency at the University of Texas, Medical Branch in Galveston, TX. She is board-certified and has been working at Mulberry Pediatrics since December 1992. She grew up playing sports and feels that one must practice pediatrics with a team approach, the parents being part of the team.



How to Make an Appointment



To schedule an appointment, please call 757-5509 between the hours of 8:00 am and 5:00 pm Monday through Friday.



If you must cancel:

If you must cancel an appointment, please notify us in advance. That gives us the opportunity to offer the appointment to another patient who may need to be seen that day. A 24-hour notice is preferred. Cancellations within 1 hour of your scheduled appointment may be subject to a fee.



Prescription Refills:

Please notify us during your office visit if refills are needed. If you need prescription refills between office visits, please call 757-5509 between the hours of 8:00 am and 5:00 pm Monday through Friday. Please allow at least 24 hours for all prescription refills. Controlled substances will not be refilled after hours or on weekends and must be refilled by your primary care office.

Getting Lab Results:



To obtain lab results, please call 757-5509 between the hours of 8:00 am and 5:00 pm Monday through Friday.

What to bring to my first appointment:

Bring the patient's insurance card to every visit. For the first visit, also bring the patient's social security card, a list of all medications currently taken including strength and dosage, a copy of the patient's medical records or the contact information for requesting the records, and be prepared to complete an information sheet that includes emergency contact numbers and names of people allowed to bring your child to the doctor.

Filing Your Insurance Claim

We are a participating provider with most major insurance plans. It is your responsibility to ensure that your insurance carrier is among our participating plans.



The Patient's Responsibility for Co-Pays and Deductibles

All co-pays and deductibles are due at time of treatment.



Frequently Asked Questions

If I need a physician after hours, what do I do?

Call our office and you will be automatically forwarded to our after-hours RN triage service. The nurse can give advice, give approval to go to the Emergency Room, and will also contact the Pediatrician on-call if necessary.

If I am hospitalized who will manage my care?

If you are hospitalized you could be cared for by any of the physicians at Mulberry Pediatrics or The Falls Pediatrics (Drs. Dravland, Kunkle, Dodds, Masters, or Silva).

If I have a medical emergency who do I call?

In a medical emergency, call 911.

Who do I call with questions about my bill?

Call the Central Billing Office at 757-5070. In the event you need further assistance, the billing office will instruct you to contact our office directly.

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