

Our helpful Staff awaits you...

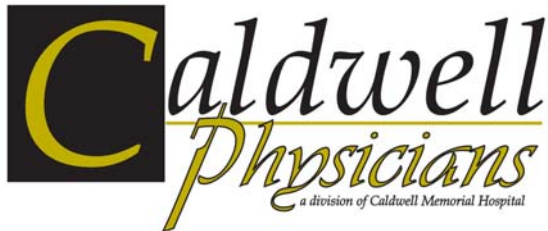


Practice Manager Sherry Smith is here to assure that your visit is timely and responsive. She and the entire staff are dedicated to making your visit in our office as pleasant as possible.



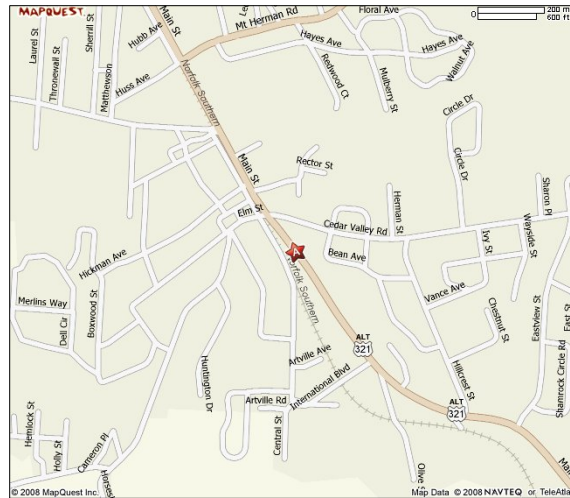
A team of Medical Office Assistants, Nurses, and Administrative Assistants will work with you in each step of the medical office visit process, assisting the physicians and you as needed. It is our privilege to be members of your healthcare team. We strive to deliver on our commitment to provide...

**The Quality You Trust,
The Caring You Deserve**



Easy Access, Convenient Parking

We are conveniently located on Main Street in downtown Hudson. Please see map below for directions.



We welcome you as a patient to our practice.

Main Street Medical Park

a division of Caldwell Memorial Hospital
589 Main Street
Hudson, NC 28638
828.728.2561



Meet our Practitioners...



John McMenemy, MD
Dr. McMenemy is a Board Certified Family Medicine Physician. He has been Board Certified since 1996. His special interests include endurance sports medicine. He is a USA triathlon and USA cycling certified coach. Dr. McMenemy is happily married with two wonderful children.

April Cotton, MD

Dr. Cotton is a Board Certified Family Practice Physician who has relocated with her family from West Virginia to join Main Street Medical Park. Dr. Cotton earned her Medical Degree from Southern Illinois University School of Medicine. Her hobbies include family time and outdoor activities.



Our physicians are members of the
Active Medical Staff
Caldwell Memorial Hospital
and partners in the health of our community
through this team of healthcare providers...



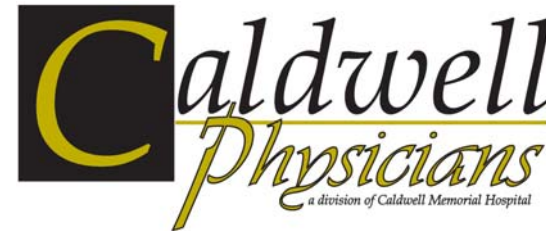
Todd Pennell, FNP
Todd Pennell, FNP began his nursing career at Caldwell Memorial Hospital in 1986 with an Associate Degree in Nursing from CCC&TI. He earned his Bachelor of Science in Nursing from Gardner Webb University and his Master of Science in Nursing with a Family Nurse Practitioner Specialty from East Tennessee State University.



The Quality You Trust, The Caring You Deserve

828-757-5100

www.caldwellmemorial.org



How to Make an Appointment



Please call 828-728-2561 and our front desk staff will be happy to assist you. Our office visits are by appointment only. We offer same day appointments as the schedule allows.

Our office hours are:
Monday - Friday: 8:00 am - 5:00 pm



If you must cancel:

If you must cancel an appointment, please notify us in advance. That gives us the opportunity to offer the appointment to another patient who may need to be seen that day. A 24-hour notice is preferred. Cancellations within 1 hour of your scheduled appointment may be subject to a fee.



Prescription Refills:

Please notify us during your office visit if refills are needed. If you need prescription refills between office visits, please call your pharmacy and ask that a refill request be faxed to our office. Please allow at least 24 hours for all prescription refills. Controlled substances will not be refilled after hours or on weekends and must be refilled by your primary care office.

Getting Lab Results:



You will receive a call from our staff if lab results are abnormal. For all other results, you will receive a card in the mail.

What to bring to my first appointment:

Please bring:

- all of your current medications
- your current insurance card(s)
- co-pay/co-insurance payment

Arrive 15 minutes early to complete necessary paperwork.

Filing Your Insurance Claim

We are a participating provider with most major insurance plans. It is your responsibility to ensure that your insurance carrier is among our participating plans.



The Patient's Responsibility for Co-Pays and Deductibles

All co-pays and deductibles are due at time of treatment.



Frequently Asked Questions

If I need a physician after hours, what do I do?

For non-emergent situations, call Caldwell Memorial Hospital at 757-5100 and ask to have the physician on-call contact you.

If I am hospitalized who will manage my care?

Dr. McMenemy provides in-patient care for his patients. Patients of Dr. Cotton or Todd Pennell, FNP, will receive in-patient care from hospital specialists.

If I have a medical emergency who do I call?

In a medical emergency, call 911.

Who do I call with questions about my bill?

Call our central billing office at 828-757-5070.

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