

Our helpful Staff awaits you...

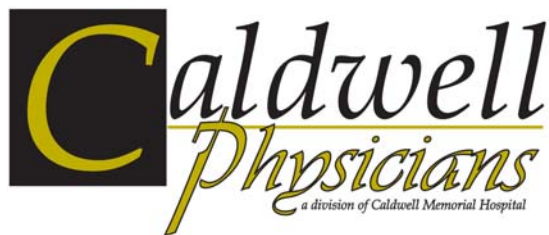


Practice Manager Maxine Minton is here to assure that your visit is timely and responsive. She and the entire staff are dedicated to making your visit in our office as pleasant as possible.



A team of Medical Office Assistants, Nurses, and Administrative Assistants will work with you in each step of the medical office visit process, assisting the physicians and you as needed. It is our privilege to be members of your healthcare team. We strive to deliver on our commitment to provide...

**The Quality You Trust,
The Caring You Deserve**



Easy Access, Convenient Parking

The Falls Pulmonary Center is located within The Falls Medical Park at 4355 Hickory Blvd., Granite Falls, NC 28630

Directions from Interstate 40:

Take exit 123B toward Hwy 321 North

Merge onto Hwy 321 North and follow for approximately 7.5 miles.

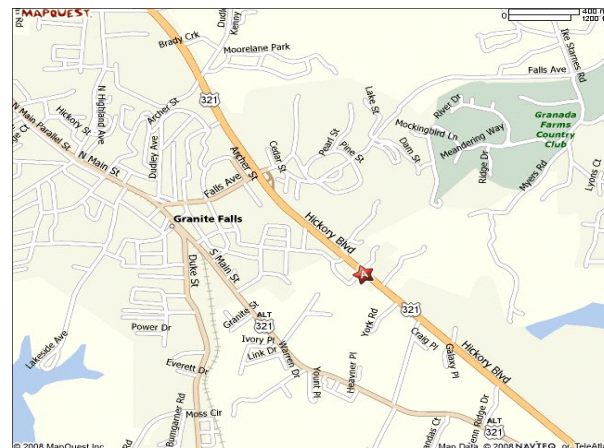
Using the left turning lane, turn onto WOOD-LANE STREET (before the turn you will see Thomas Home Furnishings on your RIGHT and The Captain's Galley restaurant on your LEFT).

At the top of the hill turn LEFT onto TIMBERBROOK LANE (past the Captain's Galley restaurant), follow the road into The Falls Medical Park parking lot.

Directions from Interstate 85:

Take exit 17 to Hwy 321 North, follow 321N for approximately 40 miles.

Follow remainder of instructions from above.

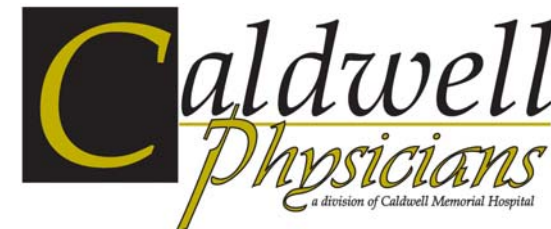


We welcome you as a patient to our practice.

The Falls Pulmonary Center
a division of Caldwell Memorial Hospital
4355 Hickory Blvd.
Granite Falls, NC 28630
828.757.5060



Our physicians are members of the
Active Medical Staff
Caldwell Memorial Hospital
and partners in the health of our community
through this team of healthcare providers...



Meet our Physician...



Richard G. Lupton, MD, FCCP
ABIM Board Certification: Internal Medicine, Pulmonary Medicine, & Critical Care Medicine
Fellow: American College of Chest Physicians
Specialty: Pulmonary disease
Fellowship: George Washington University Medical Center; Washington, DC
Residency: University of Wisconsin Hospital and Clinic; Madison, WI
Medical School: New York Medical College; Valhalla, NY
Practice experience: Dr. Lupton has practiced pulmonary/critical care medicine for over 15 years. He is on active staff at Caldwell Memorial Hospital & Frye Regional Medical Center.

The Falls Pulmonary Center is an outpatient pulmonary clinic serving patients with lung disease and other respiratory disorders. The common conditions we see include asthma, emphysema, chronic bronchitis, and sleep apnea. We are also often asked to evaluate troublesome symptoms including chronic cough and shortness of breath. In addition, you maybe referred to us for an abnormal chest x-ray or pulmonary function test. Our goal is to provide our patients with up-to-date, state-of-the-art medical care. To this end, our pulmonologist will make every effort to determine the cause of your problem and initiate treatment as needed. We always try to meet your needs on site and are capable of performing full pulmonary function tests, exercise tests, chest x-rays, and blood work right here at the center. If further testing is needed, our pulmonologist may recommend a procedure such as bronchoscopy. This is usually done as an outpatient at one of the local hospitals. Dr. Lupton has limited his practice to consultative pulmonary medicine and asks that every patient have a primary care provider. Some consults need only one or two visits while others need long term follow-up. We will make every effort to keep your regular doctor up-to-date with your progress.

How to Make an Appointment

Please call us at 828-757-5060

Our office hours are:
Monday – Thursday 8:00 am - 5:00pm



If you must cancel:

If you must cancel an appointment, please notify us in advance. That gives us the opportunity to offer the appointment to another patient who may need to be seen that day. A 24-hour notice is preferred. Cancellations within 1 hour of your scheduled appointment may be subject to a fee.



Prescription Refills:

Please notify us during your office visit if refills are needed. If you need prescription refills between office visits, call our office at 757-5060. Please provide us with 48 hours notice. Controlled substances will not be refilled after hours or on weekends and must be refilled by your primary care office.

Getting Lab Results:



Lab results are discussed at the follow-up appointment unless an urgent result is indicated. If an urgent result is discovered, you will be contacted by the clinic ASAP.

What does an appointment entail?

What to bring:

- * A list of your current medications, vitamins and supplements (prescription and over-the-counter), including dose and frequency
- * Insurance cards
- * Previous medical records or tests that may be appropriate/necessary for the pulmonologist to review prior to or during the evaluation (These can be brought with you or mailed to the clinic prior to your appointment.)
- * We also strongly encourage patients to bring a family member or friend to the appointment.
- * If you are on oxygen, please wear it to the visit!

Filing Your Insurance Claim

We are a participating provider with most major insurance plans. It is your responsibility to ensure that your insurance carrier is among our participating plans.



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What to Expect:

- * The initial appointment may last up to one hour during which time the pulmonologist will gather information and review your records.
- * You may be asked to have blood work, pulmonary function tests or a chest x-ray. These can be done right on site. You may need further testing which can generally be arranged at one of our local hospitals.
- * We often request a copy of your recent records and ask you to sign a release form so they can be faxed to us. This helps to avoid duplication of previous tests.



The Patient's Responsibility for Co-Pays and Deductibles

All co-pays and deductibles are due at time of treatment.



Frequently Asked Questions

If I am hospitalized who will manage my care?

The provider selected at the hospital will manage your care. This would be your primary care provider or an inpatient hospital specialist. Dr Lupton has limited his practice to outpatient medicine only, but your records can be made available to the inpatient hospital specialist.

If I have a medical emergency who do I call?

In a true medical emergency call 911. If you would like to speak to Dr Lupton afterhours and it cannot wait until the next office day, you may call 757-5060 and have him paged. For all general medical issues please call your primary care provider.

Who do I call with questions about my bill?

You may call our office at 828-757-5060 or the central billing office at 828-757-5070.

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