

## Our helpful Staff awaits you...

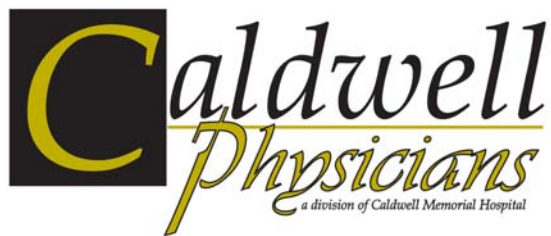


**Practice Manager Karen Holden** is here to assure that your visit is timely and responsive. She and the entire staff are dedicated to making your visit in our office as pleasant as possible.



Our interdisciplinary team includes a neurologist, social worker, and medical office assistant working together to develop tailored plans of care for each patient/family, based on individual needs. We strive to deliver on our commitment to provide...

The Quality You Trust,  
The Caring You Deserve



## Easy Access, Convenient Parking

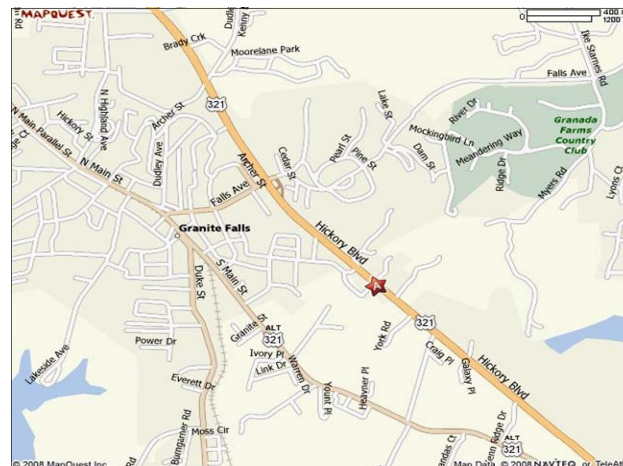
The Falls Neurology and Memory Center is located within the Falls Medical Park at 4355 Hickory Blvd., Granite Falls, NC 28630

### Directions from Interstate 40:

Take exit 123B toward Hwy 321 North  
Merge onto Hwy 321 North and follow for approximately 7.5 miles.  
Using the left turning lane, turn onto WOODLANE STREET (before the turn you will see Thomas Home Furnishings on your RIGHT and The Captain's Galley restaurant on your LEFT).  
At the top of the hill turn LEFT onto TIMBERBROOK LANE (past the Captain's Galley restaurant), follow the road into The Falls Medical Park parking lot.

### Directions from Interstate 85:

Take exit 17 to Hwy 321 North, follow 321N for approximately 40 miles.  
Follow remainder of instructions from above.

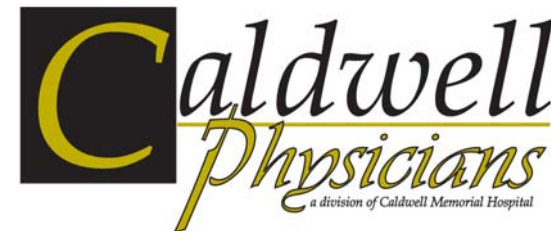


## We welcome you as a patient to our practice.

**The Falls Neurology & Memory Center**  
a division of Caldwell Memorial Hospital  
4355 Hickory Blvd.  
Granite Falls, NC 28630  
828.757.5040



Our physicians are members of the Active Medical Staff  
Caldwell Memorial Hospital  
and partners in the health of our community through this team of healthcare providers...



## Meet our Physician...



**Donald Schmechel, MD**  
Board Certified: American Board of Psychiatry and Neurology  
Specialty: Memory  
Fellowship in Geriatric Medicine: Duke University Medical Center  
Internship: Duke University Medical Center  
Residency in Neurology: Duke University Medical Center  
Medical School: Harvard Medical School

The Falls Neurology & Memory Center is an outpatient neurology clinic serving patients and families at-risk for or currently coping with concentration problems, memory difficulty, mood disruption, movement difficulties and/or other neurological conditions.

Using an interdisciplinary team approach to care, we seek to serve patients and families with a range of needs and concerns. Some of the major conditions that we assess and treat include, but are not limited to: Memory loss/difficulty, Mild Cognitive Impairment, Dementia, Alzheimer's disease, ADD, ADHD, Mood/personality changes, Parkinson's Disease, Huntington's Disease, Multiple Sclerosis, and Stroke & Vascular disease.

## How to Make an Appointment

Please call us at 828-757-5040

Our office hours are:  
Monday – Thursday 8:00 am - 5:00pm



### If you must cancel:

If you must cancel an appointment, please notify us in advance. That gives us the opportunity to offer the appointment to another patient who may need to be seen that day. A 24-hour notice is preferred. Cancellations within 1 hour of your scheduled appointment may be subject to a fee.



### Prescription Refills:

Please notify us during your office visit if refills are needed. If you need prescription refills between office visits, call our office at 757-5040. Please provide us with 48 hours notice. Controlled substances will not be refilled after hours or on weekends and must be refilled by your primary care office.

### Getting Lab Results:



Lab results are discussed at the follow-up appointment unless an urgent result is indicated. If an urgent result is discovered, you will be contacted by the clinic ASAP.

## What does an appointment entail?

### What to bring:

- \* A list of your current medications, vitamins and supplements (prescription and over-the-counter), including dose and frequency
- \* Insurance cards
- \* Previous medical records or tests that may be appropriate/necessary for the neurologist to review prior to or during the evaluation (These can be brought with you or mailed to the clinic prior to your appointment)
- \* We also strongly encourage patients to bring a family member or friend to the appointment.

### What to expect:

- \* The initial appointment may last for up to an hour during which the neurologist will spend a great deal of time gathering information and completing a physical evaluation.
- \* Blood draws and/or other testing (e.g., MRI) may be requested by the neurologist and either completed in the clinic or scheduled at another facility by our office coordinator.



The Quality You Trust, The Caring You Deserve

## Filing Your Insurance Claim

We are a participating provider with most major insurance plans. It is your responsibility to ensure that your insurance carrier is among our participating plans.



### The Patient's Responsibility for Co-Pays and Deductibles

All co-pays and deductibles are due at time of treatment.



## Frequently Asked Questions

### If I am hospitalized who will manage my care?

The provider selected by the hospital will manage your care; however, Dr. Schmechel is available for hospital consultations at the physician or family's request.

### If I have a medical emergency who do I call?

In a medical emergency, call 911.

### Who do I call with questions about my bill?

You may call our office at 828-757-5040 or the central billing office at 828-757-5070.

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